

Connecting to Your Hearing

Using Zoom, Webex, or Teams

Part 2 in the Court Access Video Series

About This Resource

The Family & Youth Justice Programs (FYJP) increases access to justice by reducing barriers for families and court participants. During COVID we got feedback from 200+ judges, attorneys, coordinators, parents with lived experience, and staff that showed both benefits and challenges of virtual hearings.



Videos available in multiple languages

Key Findings

- Easier access for all, especially rural participants or when transportation, childcare, or work were barriers.
- Stronger attendance and fewer missed hearings.
- Court Participants engaged more when courts offered support, clear instructions, tech help, predictable and consistent policies.
- Courts with these supports saw smoother, fairer hearings.

What This Video Does

Gives step-by-step help for joining by computer, phone, or tablet. Covers how to log on, what to expect, and how to avoid common problems so participants stay engaged.

How Courts Can Use This Video

- Share QR code or link in notices, orders, or attorney communications.
- Post on the court website and in lobbies, clerk's offices, or self-help centers.
- Use in Dependency 101, staff training, or orientation sessions.
- Pair with predictable and consistent court policies and practices for hearings.

Connect to the
Full Video Series & Resources



Videos developed in partnership with Lived Experts